



## **SERVICE AGREEMENT**

In conjunction with Heartland policies and procedures, the undersigned member is requesting the REMC to provide electric service to them. To comply with this request, the member agrees to meet the following conditions:

- This document covers any excavation of soil, including but not limited to drilling, boring, trenching, anchoring, pole setting, etc.
- The member shall obtain the necessary Right of Way easements for installation, maintenance and replacement of the conductor used to supply service.
- The meter base must be installed at an REMC approved location and to the specifications outlined in the meter socket installation and selection document as well as following any applicable national, state, or local county codes.
- The member's installer must install the proper size ground wire and ground rod.
- The route of the trench, or pole location, will be marked with white paint, flags, and/or wooden lathe by REMC Field Representatives. This path shall not be altered or disturbed without the consent of the REMC Field Representative.
- The undersigned acknowledges there is the possibility of damage to lawns, shrubs, underground pipes, wires, tanks, driveways, fences, siding, walkways, tiles, etc. Understanding this, the undersigned hereby elects to request service and agrees **NOT TO HOLD THE REMC (OR ANY REMC CONTRACTOR)** liable for any costs or damages which may be incurred while installing the service.
- **It is the responsibility of the undersigned member to mark and expose their own facilities.**
- The REMC will backfill the trench, leaving sufficient soil over the trench to allow for settling and will leave job site in a clean and workman like manner. If future additional backfilling is required, it will be the responsibility of the undersigned member.
- If a private line is unmarked and damage occurs during construction or maintenance, Heartland REMC will leave the trench open at that location (if feasible) for the undersigned member to make the necessary repairs. The open trench (left open for repairs) will be the responsibility of the undersigned member to close after repairs are made.
- If the private facility (e.g. drain tile) that serves another property is damaged by this construction, the undersigned member agrees that it is the responsibility of the undersigned to repair the damage to the satisfaction of the adjoining property owner.
- If member requests a service be installed in heavily wooded areas, prior to installation, the member will clear a 12-ft. wide path along the proposed location of the conductor. For underground applications this area shall be kept clear of overgrowth in case repairs in the future are needed. For all overhead applications the REMC will trim foliage as needed to maintain proper clearances.
- The undersigned member hereby grants to Heartland REMC and its employees and agents (including third party contractors) permission to enter upon the property of the undersigned to install and maintain all facilities required to serve this Member. This agreement must be signed and returned to the Heartland REMC office before work can begin.

Description of work to be performed:

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\_\_\_\_\_  
ACCOUNT NAME

\_\_\_\_\_  
MEMBER/LANDOWNER

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SERVICE ADDRESS

\_\_\_\_\_  
REMC EMPLOYEE

\_\_\_\_\_  
DATE